



Administrative Assistant

Public Safety

JOB SUMMARY

This position is responsible for exercising considerable, initiative, independent judgment and discretion while performing the duties and responsibilities of this position.

MAJOR DUTIES

- Answers telephone and greets visitors; provides information and assistance.
- Coordinates the administrative functions of the department; maintains appointment schedules.
- Maintains general and confidential files.
- Oversees and implements records management procedures.
- Conducts general public relations activities.
- Tally shift citations, daily activity reports and receipts.
- Maintains crime and fire logs, personnel records, lost and found, office expenditures, equipment records, supplies, contractor and vendor passes and property registration records.
- Performs related duties as assigned.

KNOWLEDGE REQUIRED BY THE POSITION

- Knowledge of modern office practices and procedures.
- Knowledge of college and departmental policies and procedures.
- Knowledge of business English, spelling, punctuation and arithmetic.
- Knowledge of computers and job-related software programs.
- Skill in prioritizing and organizing work.
- Skill in the management of files and records.
- Skill in the use of such office equipment as a computer, scanner, fax machine, and copier.
- Skill in Microsoft Office Suite (Word, PowerPoint, Excel and Outlook)
- Skill in oral and written communication.

SUPERVISORY CONTROLS

The Chief of Police assigns work in terms of general instructions. The supervisor spot-checks completed work for compliance with procedures, accuracy, and the nature and propriety of the final results.

GUIDELINES

Guidelines include local, state and federal laws and college policies and procedures. These guidelines are generally clear and specific, but may require some interpretation in application.

COMPLEXITY/SCOPE OF WORK

- The work consists of related administrative duties. Frequent interruptions contribute to the complexity of the position.
- The purpose of this position is to provide administrative support for the operations of the department. Successful performance helps ensure the efficiency and effectiveness of those operations.

CONTACTS

- Contacts are typically with co-workers, other college employees, students, and members of the general public.
- Contacts are typically to give or exchange information, resolve problems, and provide services.

PHYSICAL DEMANDS/ WORK ENVIRONMENT

- The work is typically performed while sitting at a desk or table or while intermittently sitting, standing, stooping, bending, crouching or walking.
- The work is typically performed in an office.

SUPERVISORY AND MANAGEMENT RESPONSIBILITY

None.

MINIMUM QUALIFICATIONS

- Knowledge and level of competency commonly associated with completion of specialized training in the field of work, in addition to basic skills typically associated with a high school education, degree or certificate in Office Administration preferred.
- Experience sufficient to thoroughly understand the work of subordinate positions to be able to answer questions and resolve problems, usually associated with one to three years experience or service.